



riskware

Are you ready for the new Aged Care Act?

Riskware brings GRC and
Safety together in one intuitive,
AI-powered platform

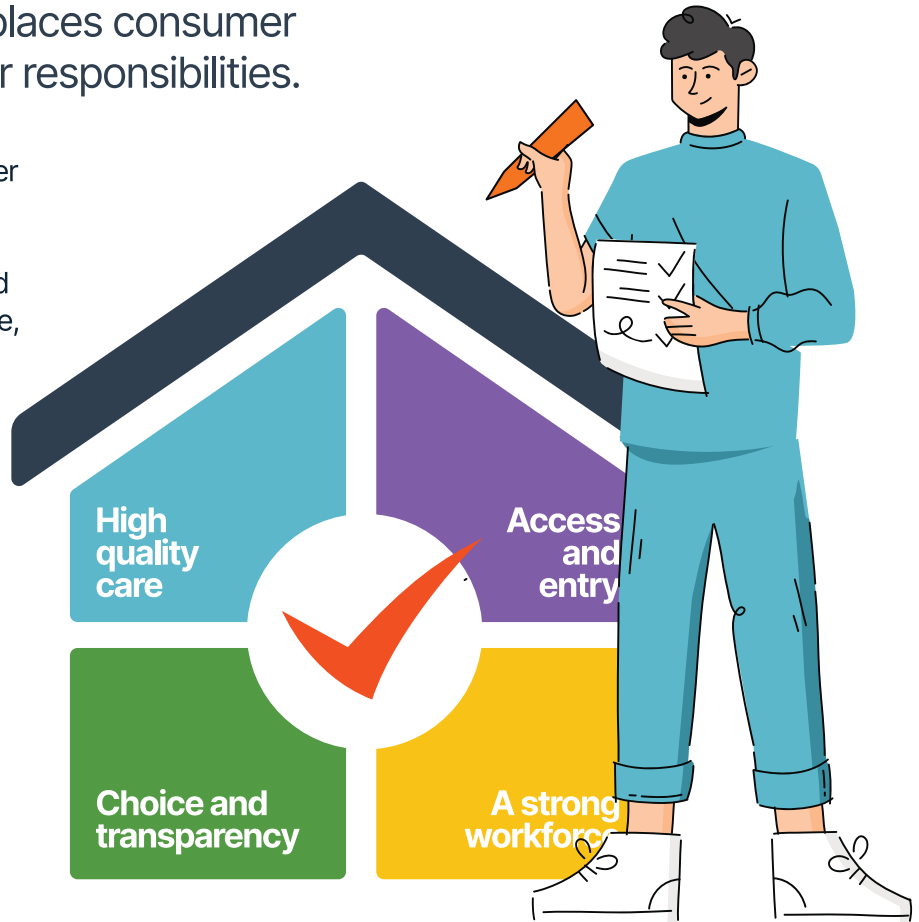


The new Act will change the way you operate

The New Aged Care Act places consumer rights at the centre of your responsibilities.

With new compliance demands, higher expectations from consumers and increased reporting requirements, providers must act early to stay ahead and remain confident in delivering safe, sustainable and trusted care.

- Increased consumer rights and expectations
- Stricter quality compliance
- Operational and workforce pressures
- Financial sustainability risks
- Greater reporting burden



Riskware can help aged care providers confidently prepare for what's next

1

Strengthen your governance to improve operational efficiency, deliver higher quality care and gain a competitive edge in the sector

2

Streamline your risk management processes and unify all stakeholders on a single platform to lessen the impact of increased compliance requirements

3

Ensure that you **stay compliant** organically through robust governance and risk management



The facts*

84%

believe the new requirements will put a greater strain on the aged care sector

>1600

the expected decrease in Australian aged care providers, indicating consolidation and operational challenges

50%

of providers are operating at a loss, with home care margins continuing to decline

20%

of smaller providers lack confidence in their ability to continue delivering aged care services in the next 12 months

97%

of providers are concerned about increasing service delivery costs

83,000

elderly Australians are waiting for essential home care services due to reform delays



* Sources: PwC & State of the Sector: Aged Care 2024 - Ageing Australia

How the Riskware platform can help

Riskware brings GRC and Safety together in one intuitive platform, eliminating the need for disparate, disconnected systems with one single, powerful integrated solution.

High quality care

The expectations around quality of care will be even higher with the roll-out of the new aged care act.

High quality care requires more than clinical excellence, it requires systemic safety, responsiveness, accountability, and transparency. Riskware equips providers to deliver on this, not only for compliance, but as a foundation for genuinely person-centred aged care.

- Regulatory compliance
- Mobile incident reporting
- Quality standard audits
- Incident trend analytics
- Real-time dashboards
- Complaint logging
- Risk assessments
- Quality improvement plans
- Certifications

Access and entry

Providers will be expected to demonstrate they are upholding the right to safe, equitable, and timely entry into care.

While access decisions are governed by policy and assessments, the safety and fairness of how those decisions are implemented relies heavily on operational systems. The Riskware system ensures clients don't fall through the cracks, early risks are identified and acted upon.

- People import APIs
- Pre-admission checklists
- Entry risk assessments
- Capture entry feedback
- Policy & procedures
- Key risk indicators
- Internal audits
- Workflow triggers
- Inductions

Choice and transparency

A risk and safety system does more than reduce harm - it builds trust.

By tracking safety performance and enabling providers to demonstrate improvements clearly and quickly, Riskware directly supports the consumer's right to make informed choices, a core goal of the new Aged Care Act.

- Reportable incident analytics
- Incident frequency rates
- Audit logging
- Confidential records
- Corrective action management
- Case management
- Board reporting
- Anonymous incident reporting

A strong workforce

Riskware ensures every worker is safe, qualified, and working within a culture of continuous improvement.

This isn't just about staffing numbers. Our platform helps aged care providers prove this in practice, in audits, and in care outcomes.

- Business continuity
- Contractor management
- Occupational risk
- Return to work
- Pre-start checks
- Workplace incident analytics
- Staff inductions
- Site management

" Riskware has transformed the way in which we manage risk. "

Wesley Mission Queensland



Riskware comes already configured for aged care



AGED CARE LEGAL OBLIGATIONS PRE-CONFIGURED

Compliance obligations



LexisNexis®



Aged Care Providers

Meet statutory duties, financial standards, worker screening, adhere to the Statement of Rights and quality standards.



Home Care

Comply and streamline in-home support services so older people can stay independent and support at home programs.



Residential Care

Comply to ensure fair, safe and regulated access to nursing homes and other dedicated care facilities.



Retirement Villages

Comply and allow villages to provide limited, non-clinical care services while maintaining oversight and resident protections.

AND MORE...



TOP 10 RISKS FACED BY AGED CARE PROVIDERS PRE-CONFIGURED

Risk management



ISO 31000 ✓



Cybersecurity & Data Integrity Risk

Risk of unauthorised access, loss, or corruption of information.



Financial Sustainability Risk

Risk of insufficient funding or financial mismanagement.



Safety & Resident Risk

Risk of harm, injury, or neglect affecting the wellbeing of residents.



Regulatory & Compliance Risk

Risk of breaching standards, accreditation requirements, or laws.

AND MORE...



ALL CENTRALISED IN ONE LOCATION

Incident management



ISO 9001 ✓



SIRS Incident Reporting

Streamlined reporting of abuse, neglect, or missing persons.



Workplace Health & Safety (WHS)

Log and report on injuries, hazards or dangerous occurrences.



Clinical incidents

Gain understanding of unexpected events in care delivery.

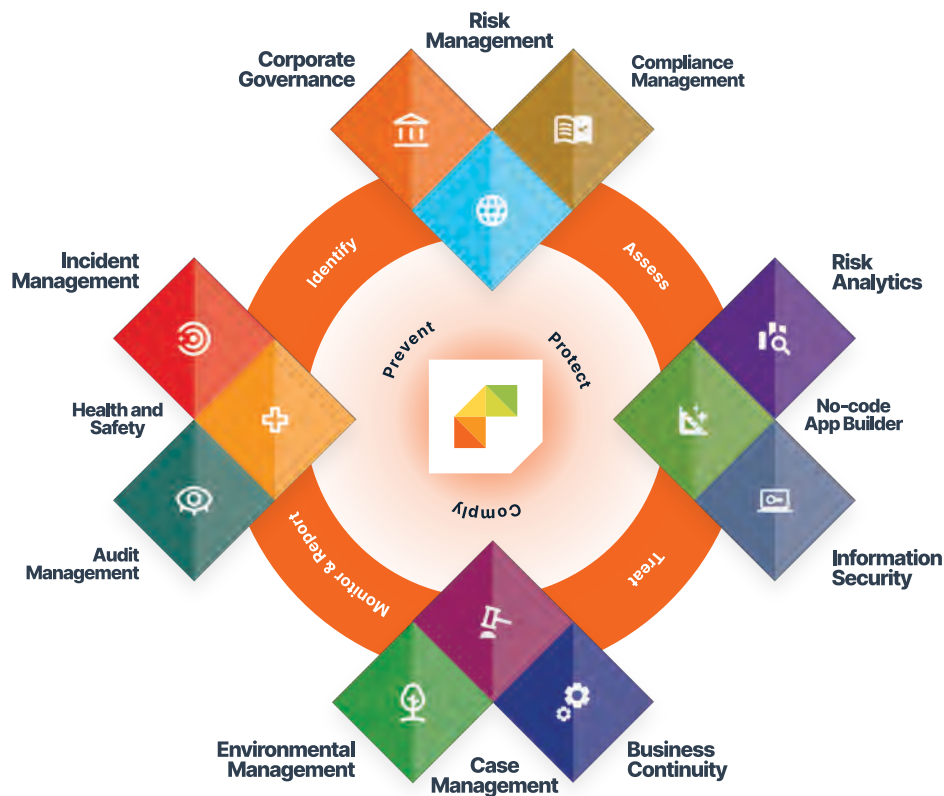


Complaints and feedback

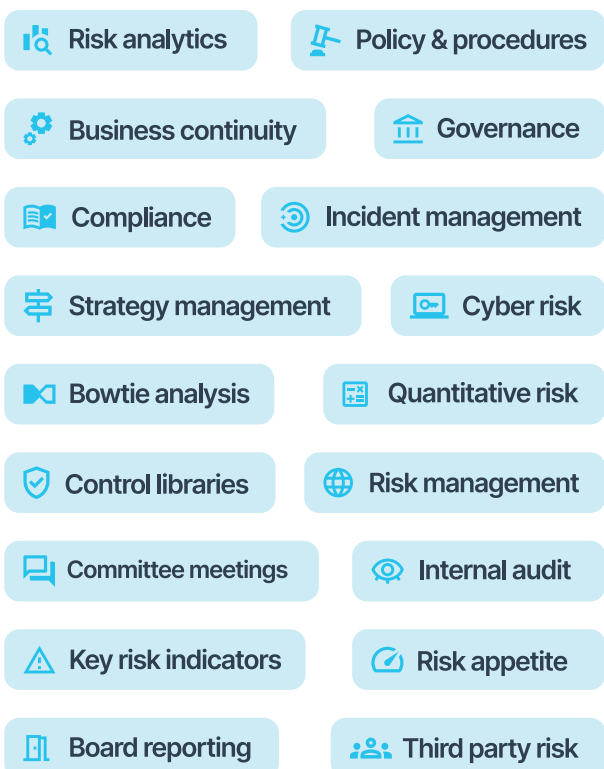
Analyse issues, or suggestions about the quality of care or services.

AND MORE...

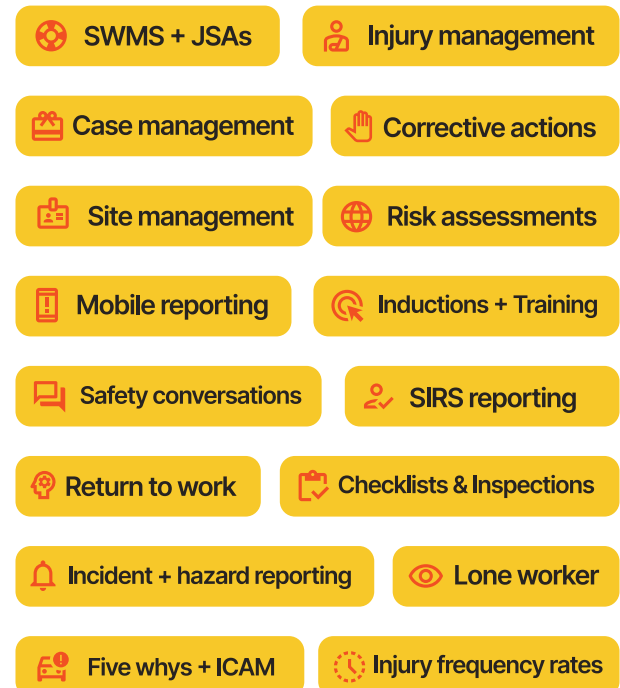
One unified GRC + Safety platform.



Everything GRC



Everything Safety



and more...



Book a demo



Turn disruption into opportunity

Get in touch to schedule a customised demo of our platform, tailored to your specific needs.

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 riskware.com.au

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